



# Engaging Employers in Hiring People with Records

"I've seen how a job makes all the difference. When I give someone a chance and he becomes my best employee, I know that I'm doing right by my community." – *Local Business Owner* 

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# Cultivating Fair Chance Employment in Alameda County

#### **Four Primary Project Components:**

- 1. Outreach and engagement with business community
- 2. Business Leaders Summit on Reentry
- Legal trainings:
  - Employers
  - Workforce Development Organizations
  - People with Records
- 4. Public education campaign "A Good Hire"



## 1. Business Community Outreach

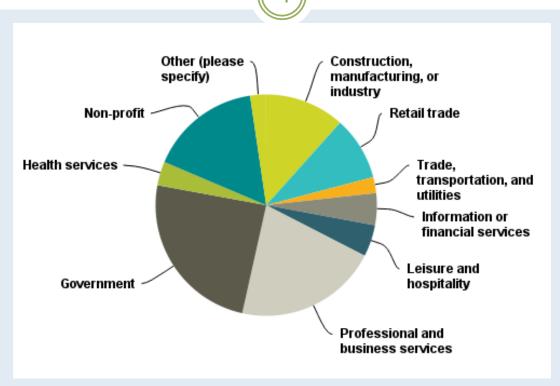
- What are businesses concerned about?
  - Workplace safety and security
  - Negligent hiring
  - Retention of employees
  - Fear based on stereotypes and lack of information



- What resonates with businesses?
  - Employer-to-employer perspective
  - Profit and the bottom line
  - Hiring local
  - Success stories and personalizing the issue



## 2. Business Leaders Summit on Reentry

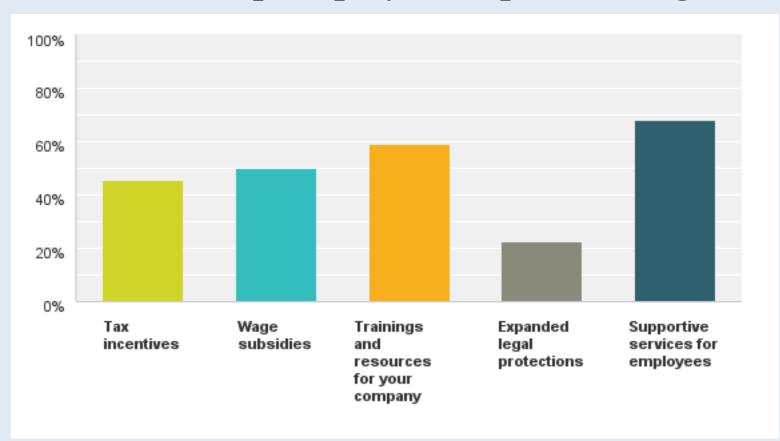


- Of the for-profit business attendees:
  - o 57 % had hired someone with a record
  - O By end of Summit, 94% were willing to hire or employ qualified job applicants with criminal records at their companies.

## **Business Leaders Summit on Reentry**

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What would help employers expand hiring?





# 3. Legal Trainings for Employers & Workforce Development

#### **Materials:**

- Primer on Background Check and Screening Laws
- Best Practices Guide to Fair Chance Hiring
- Guide to Employer Incentives and Subsidies
- One-pager "The Business Case"
- <u>Fair Chance Trainings</u> for Employers, Workers, and Workforce Development Providers

## 4. Public Education Campaign



# A GOOD HÎRE

RESOURCES FOR FINDING UNDISCOVERED TALENT

- Website: <a href="http://agoodhire.com">http://agoodhire.com</a>
- Twitter: <u>@agoodhire</u>
- LinkedIn Campaign: <a href="https://www.linkedin.com/company/a-good-hire">https://www.linkedin.com/company/a-good-hire</a>
- Direct business outreach: phone, email, and interviews



# Original Videos



- Five original videos written and produced <u>A Good Hire videos</u>:
  - This Chef hired someone with a criminal record and see what happened.
  - Successful Office Supply Company Benefits from People with Records.
  - o Hiring People with Records Can Help your Bottom Line.
  - Local CEO Shares How He Finds Undiscovered Talent.
  - An Erroneous Background Check Showed Her How Easily Mistakes Can Be Made.



## Thank you!

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A Good Hire: <a href="http://agoodhire.com">http://agoodhire.com</a>

Lawyers' Committee for Civil Rights of SF Bay Area: <a href="http://lccr.com">http://lccr.com</a>

National Employment Law Project: <a href="http://nelp.org">http://nelp.org</a>





# **Industry Employment Program**

enhancing opportunities for successful reentry

- Who we are
  - ✓ What is CALPIA's #1 product?
  - ✓ How we fit into CALPIA
  - ✓ How we fit into CDCR



- Purpose
  - ✓ Increase CALPIA participant's chances to obtain meaningful jobs upon release
  - ✓ Reduce recidivism
  - Contribute to safer communities



- Benefits
  - Assist CALPIA participants to acquire job skills and certifications
  - ✓ Provide "real world" work environments
  - Help with skill assessment and transitional services

- Certifications
  - ✓ Requirements
  - ✓ Accredited Certifications
  - ✓ Non-Accredited Certifications



#### **Accredited Certification Programs**

#### American Board of Opticianry

Optician

#### **American Welding Society**

Type: Mig GMAW-1 Type: Tig GTAW-1 GTAW-2 GTAW-3

#### **Association for Linen Management**

Certified Linen Technician Certified Washroom Technician Certified Laundry Linen Manager

#### **CA Department of Food & Agriculture**

Artificial Insemination License Pasteurizer License Sampler/Weigher License

#### **Electronics Technicians Association**

Customer Service Specialist (CSS) Certified Electronics Technician (CET) Journeyman (Industrial)

#### **Library of Congress - Braille**

Literary Transcribing
Literary Proofreading
Mathematics Transcribing
Mathematics Proofreading
Music Transcribing

#### **National Institute of Metalworking Skills**

Machining, Level I Metal Forming, Level I Metal Stamping, Level II

#### **National Restaurant Association**

ServSafe Essentials ServSafe Food Handler

#### **North American Technician Excellence**

Installation
A/C
Air Dist.
Heat Pumps
Gas Heat
Oil Heat
A/C
Air Dist
Heat Pumps
Gas Heat
Oil Heat
Oil Heat

#### **Overton-Forklift Operator**

Warehouse Forklift Pallet Jack Forklift Construction Forklift

#### **Printing Industries of America**

Sheetfed Offset Press Web Offset Press Bindery PrePress

#### **Productivity Training Corporation**

Dental Technician

#### Stiles Machinery Inc.

Intermediate Weeke Machining

#### **TPC Training Systems**

**Fundamentals/Core Competencies** 

101 Reading Blueprints

102 Reading Schematics and Symbols

103 Mathematics in the Plant

104 Making Measurements

105 Metals in the Plant

106 Non-Metals in the Plant

107 Hand Tools

108 Portable Power Tools

109.1 Industrial Safety and Health

110 Troubleshooting Skills

#### TPC Training Systems Electrical Systems

201 Basic Electricity and Electronics 202 Batteries and DC Circuits 203 Transformers and AC Circuits 204.1 Electrical Measuring Instruments 205.1 Electrical Safety and Protection 206 DC Equipment and Controls

207 Single Phase Motors 208 Three Phase Systems 209 AC Control Equipment

210 Electrical Troubleshooting

#### **Accredited Certification Programs**

#### TPC Training Systems Mechanical Systems

301 Basic Mechanics

302 Lubricants and Lubrication

303.1 Power Transmission Equipment

304 Bearings

305 Pumps

306 Piping Systems

307 Basic Hydraulics

308 Hydraulic Troubleshooting

309 Basic Pneumatics

310 Pneumatic Troubleshooting

#### TPC Training Systems Machine Shop Practices

315 Machine Shop Practice

316 Machine Shop Turning Operations

317 Machine Shop Shaping Operations

323 Machine Shop Job Analysis

324 Lathe-Turning Work Between Centers

325 Lathe-Machining Work in a Chuck

326 Basic Milling Practices

327 Indexed Milling Procedures

328 Multiple-Machine Procedures

#### **TPC Training Systems Mechanical Maintenance**

341Mechanical Drive Maintenance

342 Mechanical and Fluid Drive Systems

343 Bearing and Shaft Seal Maintenance

344 Pump Installation and Maintenance

345 Maintenance Pipefitting

346 Tubing and Hose System Maintenance

347 Valve Maintenance/Piping Sys Protection

#### **TPC Training Systems Building and Grounds**

361 Introduction to Carpentry

362 Constructing the Building Shell

363 Finishing the Building Interior

364 Structural Painting

366 Flat Roof Maintenance

367 Plumbing Systems Maintenance

375 Landscaping Maintenance

#### TPC Training Systems Welding

416 Blueprint Reading for Welders

417 Welding Principles

418 Oxyfuel Operations

419 Arc Welding Operations

#### **TPC Training Systems Custodial Maintenance**

451 Cleaning Chemicals

452 Floors and Floor Care Equipment

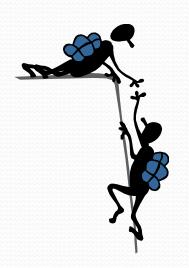
453 Maintaining Floors/Other Surfaces

454 Rest Room Care

455 Carpet and Upholstery Care

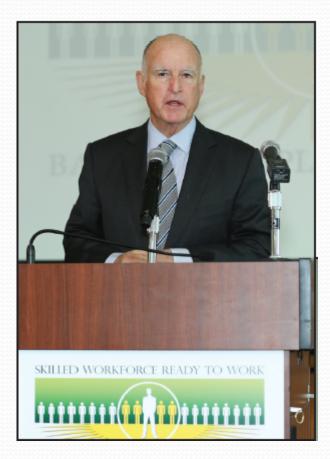
- Career Technical Education (CTE)
  - ✓ Laborer
  - ✓ Carpentry
  - ✓ AutoCAD
  - ✓ Ironworker
  - ✓ Facilities Maintenance
  - Marine Technology Training Center
  - √ 7370 Computer Coding

- Resources
  - ✓ Transitions
  - ✓ Union Dues/Enrollment
  - ✓ Tools





## **Employer Forums**





# Questions?









# Rubicon Programs Inc.

# **Employment After Incarceration**

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# Rubicon Programs

We transform East Bay communities by equipping low-income people to break the cycle of poverty.



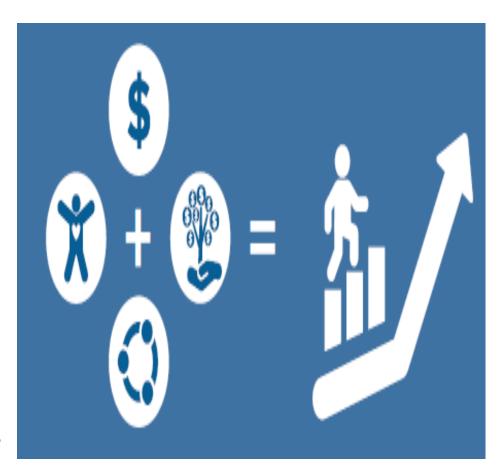
# How It's Done

- People in our hardest hit communities need intensive support
  - Follow-up services to access jobs
- Opportunities that will enable them to move and stay out of poverty
  - Rubicon finds support that's right for each individual, a personalized, comprehensive collection of services



# Integration = Impact

- Career Advising
- Financial Education
- Legal Services
- Behavioral Health
- Health and Wellness
- Employment Services





# Finding People Jobs!

- Rubicon served more than 4,000 people across Alameda County and Contra Costa County last year
- We placed over 670 unemployed people in jobs, more than at any point in our over 40 year history
  - Over 1/3 have been incarcerated at one point in their lives



# Know Your Rights

Knowing your rights and what shows on your RAP sheet will help you get the JOB!

You are not required to disclose all arrest and convictions, such as:

- Records that have been sealed or expunged
- Certain minor drug convictions or misdemeanors
- Charges are pending, currently at trial, or arrest that did not result in a conviction
- If not required to do a Live Scan, conviction that were over 7 years ago



# Apply For The Right Job!

- The nature of the conviction matters, certain types of convictions can disqualify you for certain categories of jobs
  - Consider the relationship of your conviction to the position in which you want to apply



## The Facts

- According to the U.S. Department of Justice nearly 40% of America's working-age adult population has a criminal record
- Refusing to hire anyone with a record is significantly decreasing your applications for hire
- Doing so may be criminally wrong itself, unless it is a legitimate business disqualification



#### How To Comply With Fair Hiring Guidelines

- Eliminate policies or practices that exclude candidates from employment based on a criminal record
- Train managers, HR staff and decision makers on Title VII and its prohibition on employment discrimination
- Identify job requirements and actual circumstances under which jobs are performed
- Determine the specific offenses that may demonstrate unfitness for performing such jobs



# **Applicant Consideration**

- The nature or gravity of the offense or conduct
- The time elapsed since the offense, conviction; and/or completion of the sentence
- The nature of the job sought



# Benefits of Hiring People with Criminal Records

 Equal Opportunity Employer

Expand talent pool

Financial Incentives/Tax credit

Federal Bonding Program





# CEO'S MISSION

The Center for Employment Opportunities (CEO) is dedicated to providing immediate, effective and comprehensive employment services to men and women with recent criminal convictions.



# CEO'S 4 STEPS THAT WORK

Career training
Transitional work
Permanent placement
Post - placement



## CAREER TRAINING

A week-long class teaching clients crucial business skills with individualized guidance and program - long continued support.



# TRANSITIONAL WORK

Temporary employment for clients at CEO work sites
Paying minimum wage each day.



#### CEO PROGRAM MODEL

1

#### **RECRUITMENT**

TRANSITIONAL EMPLOYMENT

All Life Skills Education graduates are placed into transitional employment on CEO work crews

2

#### LIFE SKILLS EDUCATION

Participants attend a 4-day life skills education course

 Participants are recruited, ideally, within 90 days of release

#### JOB COACHING

Prepares
participants to
become "Job Start
Ready" and eligible
for placement
services

#### JOB DEVELOPMENT/ PLACEMENT

Matches participant w/ potential employment opportunities

- After completing the brief Life Skills Education all participants are immediately employed on a transitional work crew
- While working on a transitional work crew participants are assessed to determine their "job start readiness" (JSR)
- All job start ready participants work with a job developer to secure full-time employment, while still working 3-4 days a week on the work crews

JOB PLACEMENT

Participants are placed into unsubsidized employment

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#### **RETENTION SERVICES**

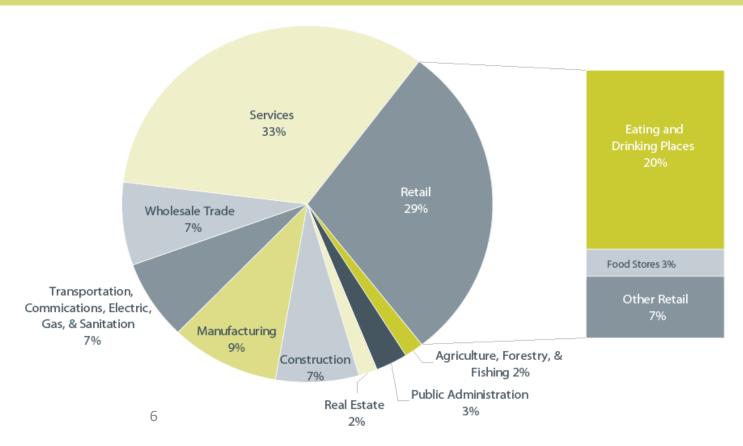
12 months of ongoing support after placement including monetary incentives (Rapid Rewards)

- After job placements CEO provides up to 12 months of retention services including monetary incentives and case management
- If a participant loses their job they can return to CEO, reengage with a work crew and work with a Job Developer on a new job placement

#### THE BEST WAY TO GET A JOB IS TO HAVE A JOB

- Using transitional jobs & job coaching to create Job Start Ready candidates
- Matching candidates' skills & abilities to open job orders with full-time employers
- CEO's long track record of job placements for this population enable Job Developers to target industries where we have been successful in the past

#### CEO Placements by industry from past decade



## Developing the Employer

## Targeting the Right Employer

- Employer Side Development
  - Identifying and Recruiting employers that have jobs the majority of our participants can perform and <u>appealing</u> to their bottom line

- Participant Side Development
  - Identifying and Recruiting Employers who have jobs that match the specific skills and background of an individual participant.

## POST PLACEMENT SERVICES

## Fulfilling our Promise to Participants and Employers



Monetary
incentives (Rapid
Rewards) to keep
participants
engaged and
motivated

Offering the handson support (e.g. finding child care, navigating workplace dynamics) needed to keep participants working

Honoring our commitment to participants by (re)placing those who lose a job within 12 months

# PERFORMENANCE MANAGEMENT:

CEO has built an award winning performance management system using Salesforce. CEO's highly customized instance of Salesforce enables CEO to:

- Provide real-time metrics that unify the organization around performance
- Remain flexible to specific local requirements associated with a particular contract or site
- Ensure quality and dedication to program improvement throughout the organization

